



a world class African city



City of Johannesburg  
Emergency Management Services

Public Safety Headquarters  
195 Main Road  
Martindale  
2000

PO Box 1496  
Johannesburg  
South Africa  
2000

Tel +27(0) 11 758 9100  
Fax +27(0) 11 758 9189

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**To whom it may concern**

This is to confirm that Ms. Pamela Segakweng (Segakweng & Associates Strategy Consultancy) was our supplier between January – March 2007, and assisted our organization in developing our 2010 STRATEGIC PLAN.

The work done by Ms. Segakweng mainly covered the following details:

The strategic review for the Johannesburg Emergency Management Services in preparation for the 2010 safety and security for the city:

- Preparation of the strategic context for the department to be guided by, for the next cycle of the remaining three (3) years of action towards 2010 (Strategic Road Map)
- Identifying gaps within the existing business plan and concept document from the department. This will help in devising the relevant intervention strategy aiming to address identified and agreed gaps
- Identifying leverage opportunities existing within inter-department co-dependencies and even beyond the incumbent directorate (Working Smart/Effectiveness ~ driven towards achieving common goals)
- Developing working agenda per area rolled into the overall EMS department

Should there be any need for more clarification please do not hesitate to contact the undersigned.

Yours Faithfully

  
Lungile Dukwana

Director Management Support

EMS